

FEATURING BEST PRACTICES OF STATE AGENCIES AND INSTITUTIONS OF THE COMMONWEALTH OF VIRGINIA

Home Health Direct Deposit

**Virginia Department of Health
implemented this best practice
in February 1999**

*Qualifying under the
Best Practices catalogue*

3 Provide Capabilities
31 Manage resources and capabilities
312 Deliver products and services to customers

Best Practice Summary (how it works, how you measure it)

The Division of Reimbursement/Home Health receives Medicare and Medicaid funds for all health districts providing home health services. When depositing these funds, they are deposited directly to the district. If they use FINDS, the health district can track their deposits on a daily basis.

Impact on the Process Organizational Performance (OUTCOMES)

It allows the district to track their deposits on a daily basis. Before implementing this process, the districts received the information only twice a month. It also saved time and work for the staff.

Best Practice Qualification

It made important information more available and saved personnel time.

For Additional Information

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